



## **Oregon Public Library ADA Policy**

### **Americans With Disabilities Compliance**

The Oregon Public Library District (“The Library”) is committed to making its facilities accessible to and usable by all patrons and visitors. This commitment is ongoing, proactive and intended to meet the needs of a diversity of individuals with disabilities in compliance with the Americans With Disabilities Act (“ADA”) and Section 504 of the Rehabilitation Act (“Section 504”). In general, the ADA requires each program, service and activity offered by Oregon Public Library District, when viewed in its entirety, be readily accessible to and usable by qualified individuals with disabilities.

It is the intention of the Library to foster open communication with all individuals requesting readily accessible programs, services and activities. The Library encourages supervisors of programs, services and activities to respond to requests for reasonable modifications. To this end, the Library is committed to promoting positive participation and a quality experience by providing reasonable accommodations for individuals with disabilities upon request.

### **Request for Reasonable Accommodation**

The Library is committed to promoting positive participation and a quality experience by providing reasonable accommodations for individuals with disabilities upon request. Both the ADA and Section 504 require the Library to provide appropriate and reasonable accommodations to the public and employees with disabilities unless doing so would create an undue hardship, compromise the health and safety of members of the Library community, or fundamentally alter the nature of the Library’s mission. To request a reasonable accommodation, please contact the Library director at (815)732-2724.

### **Service Animals**

Individuals with disabilities who are accompanied by their trained service animal are welcome in the building with their service animal. Documentation showing that the animal is trained as a service animal is not required; however, the Library staff may ask if the animal is needed because of a disability, and what work or task it has been trained to perform. The Library staff will only ask an individual with a disability to remove their service animal from the Library if the animal is out of control and the animal’s handler does not take effective action to control it, or if the animal is not housebroken.

**Approved by Oregon Public Library Board of Trustees: February 2021,  
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